

# lake chanteboeuf

## Booking Terms & Conditions

The guest agrees to be a considerate tenant and to take good care of the property and fish stock and is responsible for leaving the property clean and tidy. We reserve the right to request fees for cleaning the property in the unlikely event that it has been left in an unacceptable condition.

The guest must report to the lake manager without delay any missing items, defects or breakdowns at the start of the holiday.

The guest shall reimburse the owner for any damage or breakage at the property, contents and equipment in the grounds caused by negligence by anyone of their party.

Note we don't take a breakage deposit from our guests but we do ask for an honesty exchange and that guests pay the venue manager for any repair or replacements before leaving the property.

If the guest or any member of the party is found to be using non agreed particle baits or non-venue bait, sacking the fish or behaving in such a way that they will cause harm or distress to the fish, guests will be asked to leave.

The property will be available from 3pm on the day of arrival, access isn't allowed before this time due to our staff preparing the house and grounds ready for your stay. Departure is 10 am prompt so to allow our staff to make the venue ready for our next guests

The number of people to reside at the property is agreed at the time of booking. Additions can only be made with the owner's permission before the start of the holiday. Note: A maximum of two anglers with two rods each are permitted on the lake at any one time.

The venue cannot be liable for any temporary defect or stoppage by public services to the property, in respect of any damage or injury as a result of adverse weather or any other matter outside of our control, however caused.

Under no circumstances shall the owner's liability exceed the amount paid for the rental, if in the event of substantial damage to the property before the start of your holiday we will refund all sums paid.

If guests cancel a booking for any reason, they must notify us in writing by email, or by post. If you notify us 180 days or less before the start date of your booking we will endeavour to re-let the property.

If we are successful in re-letting all or part of the period booked, we will return to you any sums received by us up to the amount you paid for the period re-let (less £90 administration fee). To achieve a re-letting we reserve the right to re-let at a discount at our discretion.

We very rarely have cancellations and are nearly always able to re book in those circumstances, especially if given sufficient notice.

**If we cannot re-let the property then charges below will apply from the date you informed us of the need to cancel.**

**180 days before start date:**

Your deposit

**179 to 90 days before start date:**

50% of the total rental

**89 to 60 days before start date:**

75% of the total rental

**59 days or less to start date or early departure:**

100% of total rental

Guests are advised to take out comprehensive travel insurance to include cancellation cover, personal effects, medical cover and public liability since these are not covered by the venue.

**Please remember the dangers of water:**

If you have children in your party - they should be supervised at all times.

Only persons wearing life jackets are permitted to use the rowing boat. children using the swimming pool should also be supervised.

Best regards,

Lake Chanteboeuf, 5502B Rue de Vedrenne,  
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